Currently, there two ways to communicate via email with Customer Service:

x Option 1: <u>www.aetnastudenthealth.co</u>mFrom the Welcome Page of ASH website, in the upper right hand corner, there is a link to "Contact Us". This is creates an email that is sent directly to our Customer Service TeamStudeents schoolwould be identified by our CSR's based on what isehorom the drop down menu.

	Calculation Calculation
Home Contact Us	
Northwestern University.	

x Option 2: Aetna Navigator": From the Home page of Navigator, in the menu bar at the top of the plage is a link to "Contact Us". This link provides in the menu bar at the top of the plage is a link to "Contact Us".

